



Foundation Certificate

Sales Skills

Effective sales skills come from the ability to step into the world of the customer. Traditional preconceptions of 'sales' and 'salespeople' often give this important business skill a bad name.

This Sales Skills Foundation Certificate shares some important concepts and sales mindsets, positioning sales as the ultimate customer service; helping the customer to buy.



Wednesday 13th October 2010
9.30 am to 5.00 pm
The Royal, Bank Plain, Norwich
£125 + VAT per person

Contact us for more information or to book your place.

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